Special Handling for Service Part(s)

For Immediate Attention of Your Parts Department

From: Consumer Services

Subject: Special Handling for W11808300

Date: 10/10/2025

Cooking

Brands Affected

Filter Assembly vs Water Filter

KitchenAid[®]

Part(s) Affected: W10049700, WPW10049700, 8212695

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Concern: Product literature lists W10049700 as a replacement water filter kit. This is an assembly of the water filter itself and the filter head. The filter head does not need to be replaced unless it is damaged or missing.

ALL SPECIAL HANDLING DOCUMENTS ONLINE: https://www.servicematters.com/

Resolution: If the customer is calling in to replace their water filter, have them order part number 8212695. If somehow the filter head was damaged or misplaced you can instruct them to purchase the assembly WPW10049700 which will contain the filter and the head.



8212695 Water Filter Only



WPW10049700 Filter & Head