



Countertop Ice Maker User Manual

Model No.:

WHCI26VBA3A

W11505942C **CUSTOMER SERVICE NUMBER**
In the U.S. 1-855-666-4477

KEEP THIS MANUAL FOR FUTURE REFERENCE!
Warrantor: Zhongshan Galanz Consumer
Electric Appliances Co., Ltd. Guangdong 528428

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Guangdong, China. Limited warranty provided by manufacturer.

**To ensure proper use of this appliance and for your safety, please read
the following instructions completely before operating this appliance.**

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* This ice maker is not designed to keep ice frozen. After each use, remove all ice cubes and drain out the water.

* This ice maker is designed for household use only !

COUNTERTOP ICE MAKER SAFETY

Your safety and the safety of others are very important.

There are many safety instructions in this manual and on the appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety instructions are provided with the safety alert symbol and either the word “DANGER” or “WARNING”.

These words mean:

⚠ DANGER

You can be Killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be Killed or seriously injured if you don't follow instructions.

All safety instructions will tell you what are the potential hazards, how to reduce the possibility of injury, and what will happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of explosion, fire, electrical shock, and/or injury to persons as follows.

Read all instructions before using the appliance.

- Make sure that the appliance is grounded. Connect to properly grounded outlets only. See Important Grounding Instructions on page 3.
- Install or place this ice maker only in accordance with the provided instructions.
- To protect against electric shock, do not place cord, plug, or ice maker in water or other liquid.
- The refrigerant of this product is R600a, which is flammable. Make sure not to damage the cooling system during transportation and installation.
- Please note that the service must be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper customer service. Call customer service toll free at 1-855-666-4477.

SAVE THESE INSTRUCTIONS

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use extension cords or ungrounded (two prong) adapters.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Keep ventilation openings, in the appliance enclosure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Only use drinkable water with the ice maker.

SAVE THESE INSTRUCTIONS

BEFORE GETTING STARTED

This portable ice maker uses a fully automatic control system, so it is simple and fast to make ice. Just add water, plug into an outlet, and press the "ON/OFF" button. You can select one of the two ice cube sizes with the touch of a button. There are indicators that alert you to fill water when the reservoir is empty and to remove ice when the storage basket is full.

1. Before connecting the appliance to the power supply, let the unit stand upright for 2 hours, which will reduce the possibility of the cooling system malfunctioning due to improper handling.
2. Clean your unit thoroughly before putting into use. (See "Cleaning")
3. Use the parts diagram on page 5 to insure proper positioning of internal components.

NOTE: The ice scoop needs to be taken out of the ice maker before using.

IMPORTANT SAFETY TIPS

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

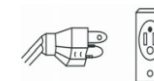
Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

- This appliance must be grounded for protection from an electrical short circuit.
- This appliance is equipped with a grounded wire and a grounded plug.
- This appliance must be plugged into a properly polarized and grounded three-prong outlet.
- Consult a qualified electrician or service technician if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded.

Three-pronged
(grounding) plug



Properly polarized and
grounded outlet

- Do not tilt the ice maker more than 45° during transportation or use. Do not turn the ice maker upside down. Otherwise, the compressor or refrigerating system may operate incorrectly. When the ice maker is moved or transported, please wait for the fluids in the compressor to settle for 2 hours at least.
- Please ensure the ice maker is level and on a stable table or platform to avoid malfunction.
- Place the ice maker on a dry and level surface with sufficient ventilation, far from heat sources such as ovens, heaters and corrosive gases. Leave an 8-inch clearance on all sides and back of the ice maker for proper ventilation.
- Do not fill the water reservoir with hot water. Otherwise, the ice maker may be damaged.
- It is best to fill the water reservoir with water of room temperature or lower.

UNPACKING YOUR ICE MAKER

Remove all exterior and interior packaging. Check that the ice basket and ice scoop are included. If any part or accessory is missing, please contact our customer service at **1-855-666-4477**.

LOCATION REQUIREMENTS

⚠ WARNING



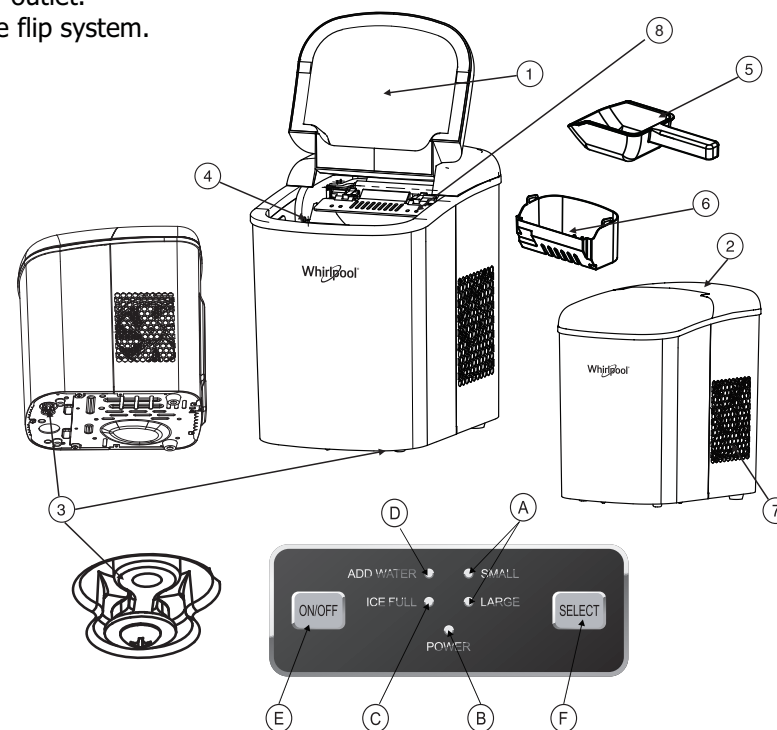
Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from the ice maker.
Failure to do so can result in death, explosion, or fire.

1. Do not operate this or any other appliance with a damaged cord.
2. Connect to a properly polarized and grounded outlet only. Be sure that the plug is fully inserted into the receptacle.
3. Do not run the cord over carpeting or other heat insulators. Do not cover the cord. Keep cord away from traffic areas, and do not submerge in water.
4. Unplug the ice maker before cleaning or making repairs.
5. Exercise caution and use reasonable supervision when the appliance is used near children.
6. Do not tip over.
7. If the ice maker is brought indoors from outdoors during the wintertime, give it a few hours to adjust to room temperature before plugging it in.

NAME OF PARTS

1. Cover: See through the window to allow interior visibility.
2. Control panel.
 - A) Ice size: small or large.
 - B) Power indicator.
 - C) Ice full indicator.
 - D) Add water indicator.
3. Water drain plug: At the front underside of the unit.
4. Ice full sensor.
5. Ice scoop.
6. Ice basket.
7. Air outlet.
8. Ice flip system.



SPECIFICATIONS

Product Description	Countertop Ice Maker		
Model No.	WHCI26VBA3A		
Color	Volcano Black		
Product Dimension	Width	Height	Depth
	8.9"	13.2"	12.3"

CLEANING

⚠ WARNING



Explosion Hazard
Use nonflammable cleaner.
Failure to do so can result in death, explosion, or fire.

Interior

- Unplug the power cord and take out the ice basket.
- Remove the drain plug from the front underside to drain out the water into the sink.
- Clean the interior of the appliance with a mixture of warm water and baking soda, use about 1-2 tablespoons per quart of water.
- Use a sponge or soft cloth and make sure to wipe excess moisture out before cleaning around the controls.
- Rinse thoroughly with warm water and dry with a clean soft cloth.
- The filter at the bottom of the water reservoir is removable in order to clean when needed. Remove the filter, rinse with water and replace the filter into the reservoir.
- Put back the drain plug.

Exterior

- Clean the exterior surface with warm water and mild detergent.
- Dry the exterior with a soft clean cloth.
- When the machine is not in use, open water drain plug to drain out the water completely from water reservoir.
- Replace the drain plug.

⚠ WARNING



Electrical Shock Hazard
Plug into a grounded 3 prong outlet.
Do not remove ground prong.
Do not use an adapter.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electrical shock.

CONNECTING YOUR ICE MAKER

1. Plug the ice maker into a properly grounded 3 prong outlet. Do not under any circumstances, cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician.
2. This appliance requires a standard 120 V, 60 Hz electrical outlet with three-prong ground.
3. Before using your ice maker, it is strongly recommended to clean it thoroughly (see "Cleaning").

USING YOUR ICE MAKER

1. If the ice maker is used for the first time or after a long time without use, please discard the ice cubes produced for the first two cycles.



2. Open the cover, remove the ice basket and pour drinkable water (preferably purified water or distilled water) into the water reservoir.
NOTE: Do not fill above the MAX water level mark at the back of the Water Reservoir
3. Plug in the unit and the "POWER" indicator light will blink.
4. Replace the ice basket and close the cover.
5. Press "ON/OFF" button on the control panel to begin the ice making cycle, both the "POWER" indicator and "LARGE" indicator will light at the same time.
6. Select the size of the ice cube by pressing the "SELECT" button. If ambient temperature is below 60°F, it is recommended to select small size to avoid ice sticking together.
7. The "ICE FULL" LED light will light up when the ice basket is full and the ice maker will stop the ice making cycle automatically. Gently remove the ice from the ice basket with the ice scoop (see page 5). Once the ice basket has been emptied and the cover closed, the ice maker will restart its ice making function automatically.

NOTE:

- Both the temperature of the water and the environment will impact the capacity of the produced ice cubes, lower temperature water and lower environment temperature mean larger capacity of ice cubes and shorter ice making time.
- Noise coming from the water pump during the ice making process is normal.
- After an extended period of time, the ice will melt and be recycled into fresh ice batches. For best results once ice making cycle is complete, use ice promptly or transfer ice to freezer.

HOW TO DRAIN OUT THE WATER AFTER USE

1. Unplug the power cord.
2. Take the ice maker to the sink and remove the drain plug (see page 5 for drain plug location). Drain out the remaining water into the sink and replace the drain plug.

CARE AND MAINTENANCE

1. Clean the ice maker on a regular basis (see "Cleanning" on page 6).
2. Leave an adequate ventilation space around the ice maker in order to sustain proper performance, dissipation of heat, maintain efficiency, and low power consumption.
3. To attain proper performance, be sure to plug the ice maker into a properly grounded 120/60 Hz outlet.
4. Do not modify the power cord under any circumstances to allow the unit to be plugged into a non-grounded outlet. To avoid heat damage to the power cord, please ensure that it does not come in proximity with the compressor of the ice maker.
5. Please avoid installing the ice maker in a location where it will come in contact with water or moisture.
6. Do not install the ice maker near any heat source or in a location where it will come in direct contact with the sunlight.
7. While the ice maker is on, check water level periodically. If water pump can't inject water, the ice maker will stop automatically, and the "ADD WATER" indicator will be on. Allow 3 minutes for the refrigerant to settle before restarting. Press the "ON/OFF" button, fill water up to the "MAX" mark and press "ON/OFF" again.
8. The ice maker automatically stops producing ice when the ice basket is full and the "ICE FULL" indicator will be illuminated.
9. After each use, clean the interior and the exterior of the ice maker by using warm soapy water and a non-abrasive clean towel. Do not use solvents or chemicals.
10. Before storing, keep the top cover open and allow the unit to dry completely for 24 hours.

NOTE:

Direct or reflected sunlight may cause the infrared sensor to malfunction. If the unit does not stop, move the unit where there is no sunlight.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
"ADD WATER" indicator is on.	Lack of water.	Stop the ice maker, fill with water, and press the "ON/OFF" button again to restart the unit.
"ICE FULL" indicator is on.	Ice basket is full.	Remove ice from the ice basket.
No ice, but "ICE FULL" indicator is illuminated.	1. Ice-Full sensor (transmitter and receiver) is covered by the impurities contained in water or other pollutants. 2. Ice-Full sensor is malfunctioning.	Use water and a soft cloth to clean the Ice-Full sensor (see page 5 for sensor location). After cleaning, see if the ice maker resumes working, otherwise, please consult a certified technician.
The ice cubes are melting.	Leaving ice in the appliance for an extended period of time may result in the appliance recycling the ice by melting it down and making a new batch. The ice maker is not designed to store ice for very long. Melting ice is normal operation if ice is not used or moved to a cooler or freezer regularly.	After an extended period transfer ready-made ice to another container and store in a cooler or freezer to avoid recycling.
Ice making cycle is normal but no ice is made.	Ambient temperature or water temperature in inner tank is too high.	Please operate the ice maker below ambient temperature of 90°F and use cold water.
	Refrigerant liquid leakage.	Consult a qualified technician.
	Pipe in the cooling system is blocked.	Consult a qualified technician.

PROBLEM	POSSIBLE CAUSE	SOLUTION
"ICE FULL" indicator is on for 3 seconds and off for 3 seconds.	Ice scoop is stuck or the flip system is malfunctioning.	Check to see if the ice is blocked by the ice scoop, otherwise, press the "ON/OFF" button to turn off the ice maker and press it again to turn it on to see if it can make ice normally. If the "ICE FULL" indicator is still on for 3 seconds and off for 3 seconds, press the "ON/OFF" button to turn off the machine and consult a certified technician.
Water is added, but the "ADD WATER" indicator is illuminated and ice is not made.	Water sensor is malfunctioning.	Please contact the toll free call# at 1-855-666-4477 for warranty service.
Ice cubes stick together.	Ice making cycle is too long.	Stop the ice maker, and restart when the ice cubes melt. Select the small ice size.
	Water temperature in the inner tank is too low.	Change the water in the reservoir. Use water between 45°F-90°F.
	Leaving ice in the appliance for an extended period of time may result in the appliance recycling the ice by melting it down and making a new batch.	Transfer ready-made ice to another container and store it in a cooler or freezer to avoid recycling.

ASSISTANCE

Before calling for assistance or service, please check "Troubleshooting". If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and the serial number of your appliance. This information will help us to better respond to your request.

For parts replacement

If you need to order replacement parts, we recommend that you only use factory specified replacement parts. Factory specified replacement parts will fit and work correctly because they are made with the same precision used to build every new ice maker.

In the U.S.A.

Toll free call: 1-855-666-4477.

LIMITED WARRANTY

This warranty applies to products purchased and used in the U.S. This is the only express warranty for this product and is in lieu of any other warranty.

This product is warranted to be free of defects in material and workmanship for a period of 18 months from the date of original purchase or date of delivery, whichever is later, except as noted below. During this period, we will repair or replace this product at our option.

This warranty extends only to the original consumer purchaser and does not cover a defect resulting from abuse, misuse, neglect including failure to clean product regularly in accordance with manufacturer's instructions, use for commercial purposes, or any use not in conformity with the printed directions.

This warranty is provided by Zhongshan Galanz Consumer Electric Appliances Co., Ltd.

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. **Every implied warranty, including any statutory warranty of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty is limited to the duration of this written warranty.** This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

If you have a claim under this warranty, please call our CUSTOMER SERVICE NUMBER at 1-855-666-4477. For faster service, please have model number and serial number ready for operator to assist you.