Special Handling for Service Part(s)

For Immediate Attention of Your Parts Department

From: Consumer Services

Subject: Special Handling for W11450890

Date: 8/03/2021

Refrigeration

Brands Affected

W11450890



Part(s) Affected:

KitchenAid®

Refrigerator control board W11450890

JENNAIR®

Concern:

Control board W11450890 is no longer available. A quality improvement on the board requires both the control board and the user interface to be replaced together. Due to different models using the same board but different Uls, a direct substitution was not possible.

Resolution:

Service kits have been created containing the new control board and new user interface for each configuration. The complete model number with engineering digits is required to determine the proper kit to order. Refer to the tables below once the customer's model number is obtained.

NOTE: If the customer's model is not found on this letter, please refer to the latest repair parts list on servicematters.com to confirm the proper part.

Models requiring service kit **W11533211**:

ALL SPECIAL HANDLING DOCUMENTS ONLINE: https://www.servicematters.com/

JFFCC72EFP02	JFFCC72EFS02	JFFCC72EFS03	JFFCC72EFS04
JFFCC72EHL01	JFFCC72EHL02		

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Models requiring service kit **W11533212**:

WRF954CIHB00	WRF954CIHB01	WRF954CIHB02	WRF954CIHM00
WRF954CIHV00	WRF954CIHV01	WRF954CIHV02	WRF954CIHW00
WRF954CIHW01	WRF954CIHW02	WRF954CIHZ00	WRF954CIHZ02
WRF954CIHZ03	WRF974CIHV00	WRF974CIHZ00	

Models requiring service kit W11533213:

KRFC604FSS01	KRFC604FSS02	KRFC604FSS03	KRFC704FBS01
KRFC704FBS02	KRFC704FBS03	KRFC704FPS01	KRFC704FPS03
KRFC704FPS04	KRFC704FSS01	KRFC704FSS02	KRFC704FSS03